

OBW/OJS/OMG/ORA Student Exchanges

1. Welcome to the 2013 Orientation

The Program Office of the Ontario/Baden-Württemberg (OBW), Ontario/Jiangsu (OJS), Ontario/Maharashtra-Goa (OMG) and Ontario/Rhône-Alpes (ORA) Student Exchanges welcomes you to the 2013 August Orientation, which will take place at Glendon College, York University (Toronto) from Monday, August 19 to Wednesday, August 21, 2013.

Many of you will have already participated in a pre-departure orientation seminar at home. Our time together in Toronto is meant to complement that earlier seminar and to provide you with information you will need in the coming days, weeks, and months in Ontario. It will give you the chance to get used to being in Canada, to hearing and speaking Canadian English, and to interacting in a Canadian university setting. Last but not least, we want to provide you with a relaxed and fun experience before the semester starts.

2. Getting to Glendon College

Glendon College, York University is situated at 2275 Bayview Avenue, Toronto, M4N 3M6. *Please note that Glendon College is **NOT** part of York's main campus (Keele Campus) where the Program Office is located.*

Information on how to get to Glendon College is included with this message. The maps and directions are also available on our websites.

Make sure you bring your Glendon campus map with you in your hand luggage.

If you are arriving directly from the airport, especially in the evening, we advise that you take a taxi or airport limousine. The time and comfort will be well worth the price (approximately \$60). For those of you who want to do it for just a subway fare (\$3.00), please go to www.toronto.ca/ttc/. Unfortunately it is not possible for us to meet you at the airport or arrange transportation to Glendon College.

With the exception of the bus we have reserved for Tuesday, you are responsible for your own transportation costs (including any parking on campus) to and from the Orientation Workshop.

If, as we don't hope, your luggage should be lost or delayed by your airline, you can give the address of the Hilliard Residence at Glendon College (Hilliard Residence, 2275 Bayview Avenue, Glendon College,

Toronto, M4N 3M6, phone: +1-416-736-2100 extension 88547), where you will be staying during orientation.

3. Arriving before August 19/Staying extra nights

Glendon College offers rooms to our students before and up to four nights after our orientation (last check-out date is August 25 at 10 am) at a cost of \$25 per night per person. With the exception of Monday and Tuesday night, August 19 and 20, no additional nights are covered by the Program Office. If you require a room for additional nights, you must book it directly with Glendon Hospitality Services. You can email glhospfd@yorku.ca or call +1-416-736-2100 extension 88547 between 8 am and 8 pm local time.

If you arrive after hours please go to the Security Office in the Greenhouse (#12 on the map), right next to the residence, to pick up your room key.

In case of any difficulties after hours or on the weekend, you can call the numbers listed under 12.

4. August 19

Registration will take place in the lobby of **Hilliard Residence** (#11 on the Glendon campus map) between 9:30 am – 10:45 am. There will be a table set-up at the entrance inside the building. You can check into your room before or after registering with us. Room check-in is at the main reception of Hilliard Residence on the right side of the lobby.

We will have some special guests at the dinner on Monday including representatives from the provincial government of Ontario as well as consular representatives from our partner countries. Please don't be late.

If for some reason you are delayed, you can come directly to the sessions or first check into your room at Hilliard Residence. Please note that you will have to register after the sessions.

5. Registration

At registration, you will (1) receive your Orientation Kit containing the program of events and other important documents, 2) pay the \$100.00 workshop fee required of all participants regardless of the duration of your attendance (**we ask you to bring it in cash – Canadian dollars**; no cheques, no €, no US\$).

Please note that the orientation seminar is only intended for OBW, OJS, OMG and ORA students and we are unable to accommodate family members and/or friends, even if they were to pay on their own.

6. Your Room

You will be staying in **Hilliard Residence** in single or double rooms with the bathroom “down the hall.”

The rooms are administered by “Glendon Hospitality”. The reception in Hilliard Residence is open 8 am – 8 pm every day. See point 3 for more details. **If you arrive after hours please go to the Security Office in the Greenhouse (#12 on the map), right next to the residence, to pick up your room key.**

You are responsible for any damage done to your room or the residence, for returning the key/key card as arranged, and for paying for any extra nights. *There will be a penalty fee if you fail to return your key/key card at the end of your stay.* If you are staying extra nights, you will have to pay Glendon Hospitality in full when you get your key. Please keep in mind, there will be NO REFUND if you should decide to leave early.

If you have reserved a room but do not use it (for example, because you decide at the last minute not to attend Orientation), if Glendon College charges us for the room, you will still be responsible for reimbursing us this charge.

7. Food

Please indicate on the Response Form if you have any food allergies or other special dietary needs. We will do our best to take these needs into consideration. For those with food allergies or restrictions, please inquire at each meal (there might be a special plate set aside for you).

For those unfamiliar with the North American diet please note:

- Vegetarians eat no animal products (meat, chicken, fish) but dairy (milk products, cheese) and eggs are ok.
- Vegans eat no animal products (meat, chicken, fish) and no dairy and no eggs.

You will be responsible for the cost of extra meals, snacks and/or (alcoholic) beverages.

8. After Orientation

You are responsible for making your own travel arrangements to get to your host university from Glendon College. There are buses and subways that will take you to the downtown bus and train station (Union Station). For the airport, we recommend taking a taxi. Often students going to the same host university get together at orientation and share transportation costs by buying group tickets.

9. Health and Safety during Orientation

In all of North America, the emergency number is 911. While on Glendon campus you may also call York Security’s emergency number 33333 from any York phone or 416-736-5333 from any pay phone or cell phone.

You are responsible for the security of your personal property, including your passport and other valuables.

10. In Case of Need

The Program Office will be closed during orientation as well as on the weekend and we will not be able to check phone and email messages.

If you need to contact us **during the Orientation**, the following numbers apply:

Person	Cell Phone
David Darby (OBW Director)	226-373-2254
David Wood (OJS Director)	519-497-9673
Lalu Mansinha (OMG Director)	519-694-8039
Louise Lewin (ORA Director)	647 293 9335
Agnes Poleszczuk (OUI Coordinator)	416-625-3292
Amy Jung (OUI Program Assistant)	647-771-9141

Please note: In Toronto, except for certain special numbers (like 911 for emergencies), you have to dial the complete 10-digit number.